

Data Sheet: Voltage SecureMail™ Statement Generator Service

Deliver eStatements Right to the Inbox – Securely

Voltage SecureMail Statement Generator Service enables organizations to deliver electronic statements with security and trust.

HIGHLIGHTS

- ▶ Securely delivery monthly or ad hoc statements automatically
- ▶ Highest usability, lowest cost
- ▶ Leverages existing SecureMail infrastructure

Deliver Statements Securely & Cost-Effectively

Voltage SecureMail Statement Generator Service is a unique offering that powers the secure delivery of eStatements, making it easy for organizations of all sizes to send out periodic bills and notices securely via email. Voltage SecureMail Statement Generator Service is ideal for banks, insurance companies, financial services providers or any kind of company that has to regularly deliver automatically generated statements containing sensitive information to customers or external entities. Highly regarded for its high usability, Voltage SecureMail Statement Generator Service readily integrates with existing IT infrastructure and the back-end systems that are used to prepare electronic statements. The innovative design ensures that customers can receive secure eStatements immediately using their own email application, with no need for user training or support. Plus, Voltage provides the only secure statement delivery solution that includes image-based anti-phishing technology. By solving the phishing problem, organizations can at long last take advantage of email as a secure, policy-compliant and very low-cost channel for electronic statement delivery.

Leverage Email as a Secure eStatement Platform

Doing business online has helped organizations across all kinds of industries to lower their costs, improve

productivity and deliver better customer service. One aspect of the relationship between businesses and customers that has remained stubbornly paper-based, however, is the delivery of statements. The simple reason for this is security. Phishing scams in which hackers pose as trusted organizations have undermined relationships online, and prevented businesses from using email as a customer communication tool. Early attempts at implementing secure eStatement systems were plagued by poor usability and high costs, the result being that most companies have stuck with paper-based statements. Voltage SecureMail Statement Generator Service is a solution to these problems because it incorporates effective anti-phishing technologies and provides the ease of use necessary for delivering statements to a large customer base via email.

Intuitive & Easy To Use

Most conventional approaches to secure statement delivery are based on a webmail model. That is, the system stores a copy of the statement on a web server, and the customer is emailed a link to the stored statement so they can view it securely through their web browser online. It's an approach that's fundamentally flawed in a variety of ways. First, the company has to host stored copies of all their customers' statements, potentially going back months or even years. Even

for small to mid-sized business, hosting requirements can easily add up to many terabytes of storage. In addition to basic hardware and IT management requirements, these statements also must be made highly available and kept secure. The management costs can be enormous and grow steadily over time. Voltage SecureMail Statement Generator Service is such an effective alternative because with its push model it provides security that is just as effective as webmail, but with none of the cost or complexity. Voltage-secured eStatements are sent to and “live” in the recipients email inbox, just as a paper statement is delivered to a regular mailbox.

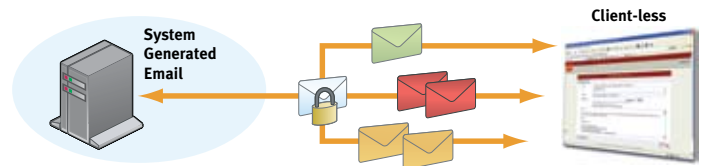
Perfect For Any Industry

Voltage SecureMail Statement Generator Service leverages existing automatic generation systems to provide secure delivery of statements, notifications, and all forms of system generated messages. Automatic generation, encryption, and delivery enable usage not possible with user-composed email messages. Deployed as part of a statement-delivery system, the solution’s core features and benefits make it ideal for all kinds of applications:

- ▶ Banking. Monthly account statements.
- ▶ Insurance. Broker notifications and policy updates
- ▶ Retirement. IRA and 401K statements.
- ▶ Investments. Brokerage statements.
- ▶ Public Agencies. Property tax bills.
- ▶ Utilities. Water and electric bills.
- ▶ Media. Cable bills, magazine and newspaper subscriptions.

Encryption That Just Works

Voltage SecureMail Statement Generator Service integrates with existing IT infrastructure, including CRM solutions, authentication systems and web portals that employ user IDs. This flexible design means that Voltage SecureMail Statement Generator Service can easily enable the encrypted push delivery of automatically generated statements. In this way, monthly distribution of account statements, bills and notifications can be completely automated yet remain highly secure to maintain compliance with privacy regulations.



By encrypting the eStatement itself, Voltage SecureMail Statement Generator Service does away with the cost and complexity of the conventional webmail statement approach.

Scalable & Brandable

A highly scalable, enterprise-class solution, Voltage SecureMail Statement Generator Service can handle even the highest peak rates of statement delivery. Moreover, the system allows companies to brand their statements however they’d like. In addition, Voltage’s advanced Anti-Phishing Module delivers effective security by authenticating communication at the statement source utilizing intuitive image-based personalization. Recipients see their personalized image on every Voltage secured statement, making phishing attempts stand out and, therefore, easy to avoid.

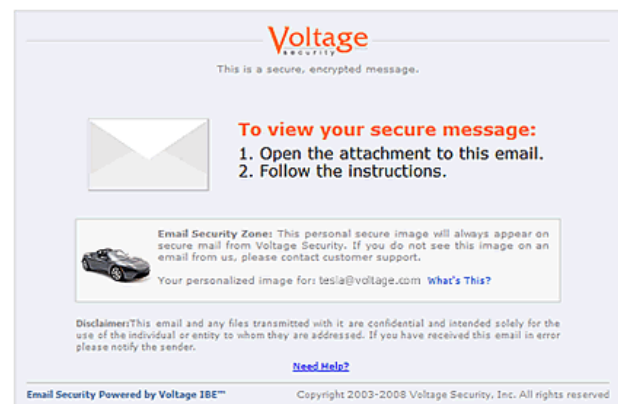


Image-based anti-phishing technology ensures trust in eStatements.

About Voltage Security

Voltage Security Inc., an enterprise security company, is the global leader in information encryption. Voltage solutions, on premise and Security as a Service (SaaS), provide encryption for protecting sensitive information wherever it goes. Customers include over one million deployed users at Global 1000 companies. For more information visit <http://www.voltage.com>.